



ENROLLING INSTRUCTIONS & FREQUENTLY ASKED QUESTIONS

How do I access the online Corporate Membership Program Enrollment Tool?

Please use the following link for corporate membership enrollment: <https://corporate.goodlifefitness.com>

What is the Corporate Membership rate for SDAA?

The **One Year Corporate Membership** option provides the highest discount and is **\$449.00 plus applicable taxes/year/member**.

The **Non-Commitment Corporate Membership** option provides the most flexibility (it's cancellable with 30 days' notice and no cancellation fee) and is **\$21.12 plus applicable taxes/bi-weekly/member**.

What do I need to enroll for a Corporate Membership?

The enrollment process takes approximately 10 to 20 minutes, depending on whether you're also enrolling family members. Enrollment can be completed at <https://corporate.goodlifefitness.com>

Once on the corporate site, you will be prompted to either **Log In** or **Sign Up** for a 'My GoodLife' account. If you have been a *GoodLife Fitness* Member and already have an account, **Log In**, with this email address and password.

If you have never created a 'My GoodLife' account previously, **Sign Up** using a personal email and creating a password. Please retain your password for future reference as you will be prompted to log in to this account for subsequent renewals and can use this account for Club information like locations, amenities/hours of operation, class schedules, *GoodLife Rewards* partners (for member discounts), etc. This account also provides the ability to update your contact information, banking information, and other personal details if applicable.

Following this this you will be taken to the **employer authentication process**; asking you to enter your **Company/Organization Name**, which is **Saskatchewan Dental Assistants Association**, and **Member ID**, which is your **SDAA Member Number**.

Please have your payment information, and your existing *GoodLife Fitness* Membership number or key tag barcode readily available to enter (if applicable), to enter. If you would like to enroll **up to four family members** in addition to yourself (after you enroll yourself), please have their information (name, date of birth, membership info if applicable, etc.) before beginning the enrollment process. *GoodLife Fitness* will send a copy of your membership agreement electronically after you've completing the enrollment process.

Can I go to any GoodLife Fitness location with my Corporate Membership?

Your *GoodLife Fitness* membership will give you access to 250+ *GoodLife Fitness* Clubs as well as short term access to both *Énergie Cardio* Clubs in Quebec and *24 Hour Fitness Clubs* in the USA. For more information on this please visit a Club near you. If you are a Quebec resident and wish to use *Énergie Cardio* as your primary workout location you would receive short term access to *GoodLife Fitness* Clubs.

Is Towel Service included in my Corporate Membership?

Yes, Towel Service is included with your Corporate Membership, however not every *GoodLife Fitness* location offers Towel Service. Please ask a friendly Associate at the Club if they offer Towel Service.

When will I have access to the Clubs?

I am a new GoodLife Fitness Member...

If you are a new member, your new membership key tag will be available at any *GoodLife Fitness* Club immediately after online enrollment is completed. Simply visit the Club of your choice and mention you are there to pick up your new key tag. You will be required to show photo ID when you do so.

I am a regular GoodLife Fitness Member transferring to the Corporate Membership...

If you already have a *GoodLife Fitness* key tag you can continue to use the Clubs as normal with your key tag (it will be programmed to Corporate Membership) and are not required to sign anything at the front desk.

Can I cancel or put my Corporate Membership on hold?

The One Year Corporate Membership is a 12-month commitment and cannot be cancelled or placed on hold. The Non-Commitment Corporate Membership can be cancelled at any time with 30 days' notice or placed on hold for a maximum of 6 months for a fee. Either can be requested at the Club or through our Corporate Member Experience Department at 1-800-287-4631.

Are my family Members eligible for this offer?

A benefit of the Corporate Membership Program is the ability to purchase corporate memberships for up to four eligible family members. These memberships will be added to your Corporate Membership. Eligible family members include your spouse, extended family at or over the age of majority, child(ren) or any minor under your guardianship, as long as they are 12 years-of-age or older. You must enroll yourself into the *GoodLife Fitness* Corporate Program first, before enrolling family members. All payments for family member Corporate Memberships – including any added amenities (such as Tanning, Hot Yoga, etc.) – will be withdrawn from your bank or credit union account, or in the case of One Year Corporate Memberships, paid in full, by credit card.

A parent or legal guardian is required to sign for any family members under the age of majority in each province. In addition, all members under the age of 18 are required to complete a series of Orientations called a **Youth Passport** in order to help familiarize themselves and get comfortable in the Clubs. This is available at no additional cost. To do this, please request an appointment at the *GoodLife Fitness* Club of choice.

What are my payment options for this Corporate Membership Program?

Payment for the One Year Corporate Membership is required up-front and in-full by credit card. Payment for the Non-Commitment Corporate Membership is made through pre-authorized bi-weekly deductions from your personal bank or credit union account.

Please note: If you or a family member is a regular *GoodLife Fitness* member transferring to the Corporate Membership and choose the Non-Commitment Corporate Membership, your current payment schedule will be matched with the updated corporate rate. This does not mean the current bank or credit union account payments will stop immediately, as this can take up to 10 business days to process. If you see more than one payment withdrawn at the regular membership (non-corporate) rate, please contact corporateprograms@goodlifefitness.com or 1-800-287-4631.

Is Personal Training available? Is it included with my Corporate Membership?

GoodLife Fitness offers Personal Training and Team Training at an additional cost to your Corporate Membership and is available at most Clubs. Please speak with an Associate at the Club(s) for details.



Are existing GoodLife Fitness members eligible for this offer?

Yes. If you or a family member are transferring into this Corporate Membership Program from a regular membership, *GoodLife Fitness* will waive the \$99 membership buyout fee. You will need to enroll for the Corporate Membership online and complete the appropriate area with the existing membership details (membership number or key tag barcode) so the membership(s) can be automatically updated to the corporate membership rate (if the bi-weekly option is chosen). Once enrolled for your Corporate Membership you can continue to use the same key tags for access to the Clubs (they're automatically updated electronically and do not need to be changed).

Can I add Hot Yoga, Tanning or other paid services to my Corporate Membership?

Yes, you can. These services cannot be added through the Online Corporate Membership Enrollment Tool, or the Corporate Wellness Office, but can be added and processed directly at the Clubs. As the Primary Member, you will be responsible for any additional amenities and services – such as Hot Yoga, Tanning, etc. – that are added to all memberships associated with yours. Any family members you have enrolled under the Corporate Program must be present when these types of services are being added to their membership.

What happens to my Membership after one year?

If you have selected a One Year Corporate Membership you will need to renew through the online link that will be sent to you prior to expiry to avoid service interruption. If you have chosen the Non-Commitment Corporate Membership, it will continue to be paid by pre-authorized payments on your current payment schedule for as long as you are eligible under the Program terms, or until you choose to cancel and no renewal action is required.

How will I renew my Corporate Membership?

If you have a One Year Corporate Membership (paid in full), an email will be sent to your personal email you used upon enrollment 35 days prior to your expiry date. Please visit <https://corporate.goodlifefitness.com> to renew. Your renewal cannot be completed more than 35 days prior to your expiry date. If you chose the Non-Commitment Corporate Membership, you will not receive any notification. Your membership will automatically continue on a month-to-month basis.

What happens to my Membership if my company no longer offers this Corporate Program?

In the event that your company no longer offers this program, or if you are no longer eligible to participate in the Program, you will not be sent a renewal link for the One Year Corporate Membership. If you and eligible family members have the Non-Commitment Corporate Membership, *GoodLife Fitness* will automatically update all memberships on your account to a no-commitment, non-corporate preferred rate of \$25.00 plus applicable taxes per membership, which will continue to be payable bi-weekly. This no-commitment, non-corporate preferred rate does not include Towel Service. Any amenities that were added onto each membership will continue at their regular rates. You can cancel or inquire with our Corporate Member Experience Team at 1-800-287-4631 about other membership options available at any time without a membership buyout fee.

Who can I contact if I experience technical issues with the online enrollment site?

If you are experiencing technical issues with the site and are unable to complete your Corporate Membership enrollment, please contact the **Corporate Member Experience Team, toll free, at 1-800-287-4631.**

I have specific questions about the Corporate Program. Who should I contact?

Please contact corporateprograms@goodlifefitness.com or **1-800-287-4631.**